



Dome Console Operator and Usher Volunteer Job Description

Description: Dome console operators and ushers assist Dome and guest services teams in running shows for the public. They also help ensure that guests enter and exit the theater safely and that they have a pleasant experience in the Dome.

Responsibilities:

- Operate the main theater console running Dome films
- Create a welcoming, friendly and supportive environment for our guests of all ages
- Answer guests' questions about the Dome and its programs as well as provide pre-program information for waiting audiences
- Using an iPhone app and our sales system, check in and assist guests as they enter and exit the Dome
- Assist in seating groups making sure visitors are following Museum procedures
- Assist guests as needed should they need to leave/re-enter the theater for any reason

Qualifications:

- Ability to create a welcoming, friendly, supportive environment for guests
- Bilingual Spanish is a plus
- Ability to communicate well with the public and large groups
- Extremely comfortable working with computer technology
- Ability to problem solve
- Very reliable and responsible
- Comfortable using a microphone and two-way radio
- Must agree to and sign the Volunteer Agreement and the Health and Safety Agreement
- All volunteers over the age of 18 must undergo a background check before onboarding.

Training:

All volunteers must attend one of the scheduled orientations. Training with the Dome staff will begin on your first scheduled day.

Minimum Age: 18

Time Commitment/Hours:

Must be able to commit to a consistent, regular schedule (once a week or once every other week) for a minimum of six months.

Shift times: 10 a.m.-2 p.m. or 12 p.m.-4 p.m. when the Museum is open