



Dome Usher

Volunteer Job Description

Description: Dome Ushers assist dome operators and guest services staff in creating a smooth process for guests entering and exiting the theater safely and ensuring they have a pleasant experience in the Dome. This position is also included in the Gallery Education role.

Responsibilities:

- Create a welcoming, friendly and supportive environment for guests of all ages
- Answer guests' questions about the Dome and its programs as well as provide pre-program information for waiting audiences
- Using an iPhone app to check in guests and assist guests as they enter and exit the Dome
- Sweep and vacuum Dome entrance and waiting area before and after shows
- Assist in seating groups, making sure visitors are following Science Museum procedures
- Help guests with physical barriers access the Dome.
- Assist guests as needed should they need to leave/re-enter the theater for any reason

Qualifications:

- An enthusiastic, outgoing personality and a desire to work with people of all ages
- Ability to communicate well with the public and large groups
- Ability to problem solve
- Dependable, responsible, flexible and patient
- Comfortable using a microphone and two-way radio
- Ability to work with little supervision

Training:

All volunteers must attend one of the scheduled orientations. Training with the Dome staff will begin on your first scheduled day

Time Commitment/Hours:

Must be able to commit to a consistent, regular schedule (once a week or once every other week)

Shift Times: 10 a.m.–12:30 p.m. and/or 1–3:30 p.m. when the Science Museum is open. Current Dome feature times are 10:30 a.m., 12 p.m., 1:30 p.m. and 3 p.m.